

☐ exchange
☐ refund
☐ repair

Kindly complete this form, print a copy and include with your return.

I want you to love your purchase and will do whatever is in my power to correct the problem.

I don't charge a labour fee for repairs. A replacement fee applies for any missing components required to complete the repair as well as the applicable shipping fee. If a piece breaks, please collect all the beads and ship them to me for repair. Some repairs may fall beyond the scope of what I'm able to offer.

You pay the return shipping via an e-transfer to hello@elizaperry.com upon completion of the repair. Untracked return shipping within Canada is $7.50 and tracked shipping varies based on the destination. If you live outside of Canada, please email hello@elizaperry.com for different return shipping instructions.

IMPORTANT

- repairs are completed as time allows, around regular orders and market commitments
- indicate the original size when returning broken stretchy bracelets
- ship using a padded envelope for added protection of your jewellery
- ship without requiring a signature upon delivery

PLEASE TELL ME WHAT TO DO : _____
_____
_____
_____

NAME:_____
STREET: _____
CITY: _____
PROVINCE & POSTAL CODE: _____
EMAIL ADDRESS: _____

Would like to be added to our mailing list : Y / N

SHIP TO: Andréa Trail
1346 Avenue Road
Toronto, Ontario
M5N 2H2